

COLBERT COUNTY BOARD OF EDUCATION

Title I Complaint and Resolution Procedure

Complaints concerning violations of Title I, The Improving America's Schools Act P.L. 103-382, or applicable provisions of the General Education Provisions Act in connection with Title I, may be made to the Colbert County Board of Education by parent advisory committees, parents, teachers, or other concerned organizations or individuals. Procedures for resolution of complaints are defined below:

- 1. Time for investigation and resolution of complaints shall not exceed thirty days from the date on which the written, signed statement of complaint is received by the Colbert County Board of Education.**
- 2. A hearing shall be scheduled providing an opportunity for complainant or the complainant's representative, or both, to present evidence, including an opportunity to question parties involved.**
- 3. A written decision of complaint resolution shall be provided to the complainant by the Colbert County Board of Education.**
- 4. The complainant has the right to appeal the final resolution of the local Board of Education to the State Department of Education within thirty days after receipt of the written decision.**

The Colbert County Board of Education systematically provides information concerning these procedures to all Title I personnel, school and system administrators, all district and school parent advisory committees and any other interested parties. All inquires should be directed to the Federal Programs Director at the Colbert County Board of Education, P.O. Box 538, Tuscumbia, AL 35674.

See Board Policy GAE for Applicable Grievance Procedures